MINIMUM CRITERIA / 3 STAR HOTELS	Austria	Belgium	Bulgaria	Cyprus	Czech Republic	Denmark	Estonia	Finland	France	Germany	Greece	Hungary	Iceland	Ireland	Italy	Latvia
Is the classification system in your country based on minimum criteria only?	No	No	Yes	No	No	Yes	Yes	No	No	No	No	No	Yes	No	Yes	Yes
Is the classification system in your country based on minimum criteria plus a system of points?	Yes	Yes	No	Yes	Yes	No	No	No	Yes	Yes	Yes	Yes	No	Yes	No	No
Other type of classification?	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No
1. COMMON SERVICES AND FACILITIES																
1.1 RECEPTION																
Permanent reception service	Yes	No	No	Yes	Yes	No	Yes		No	Yes	Yes	Yes	No	No	No	Yes
Temporary reception service	Yes	Yes	Yes	No	Yes	Yes	No		Yes	Yes	No	Yes	Yes	Yes	Yes	No
Foreign language speaking employees at reception desk	Yes	No	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	No	No	No	Yes
Safety boxes	Yes	Yes	Yes	Yes	Yes	Yes	Yes		No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Luggage room	No	No	Yes	Yes	No	Yes	Yes		No	No	No	No	No	Yes	No	Yes
Wake up services	Yes	No	No	Yes	Yes	Yes	No		Yes	Yes	No	Yes	Yes	No	No	Yes
Debit/Credit Card accepted	Yes	Yes	No	Yes	Yes	Yes	Yes		Yes	Yes	No	Yes	Yes	Yes	Yes	Yes
Telefax	No	Yes	Yes	Yes	No	Yes	Yes		Yes	No	No	No	Yes	Yes	Yes	Yes
PC Access	Yes	No	No	Yes	Yes	Yes	Yes		Yes	Yes	No	Yes	Yes	No	Yes	Yes
Acces to Internet	Yes	No	No	Yes	Yes	Yes	Yes		Yes	Yes	No	Yes	Yes	No	Yes	Yes
Lounge	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	0	Yes	Yes
1.2 LIFT																
Lift required	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
1.3 FACILITIES FOR DISABLED PEOPLE																
Facilities for disabled people (acces in the building etc)	N/A	No	Yes	Yes	N/A	Yes	Yes		Yes	N/A	Yes	N/A	No	Yes	No	Yes
1.4 FOOD SERVICES																
Dining area	Yes	No	Yes	Yes	Yes	Yes	Yes		No	Yes	0	Yes	Yes	Yes	Yes	Yes
Breakfast served/available	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Lunch and Dinner available	Yes	No	No	No	Yes	Yes	Yes		No	Yes	No	Yes	Yes	No	No	Yes
Snack available	No	No	No	No	No	No	No		No	No	Yes	No	Yes	No	Yes	Yes
Room service	No	No	Yes	Yes	No	No	Yes		No	No	Yes	No	No	No	No	Yes
Beverages available(bar, etc.)	Yes	Yes	No	No	Yes	No	Yes		Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Extra services - washing services	Yes	No	Yes	Yes	Yes	No	Yes		No	Yes	Yes	Yes	No	No	No	Yes
Extra services - ironing services	Yes	No	Yes	Yes	Yes	No	No		No	Yes	Yes	Yes	No	No	No	Yes
Parking spaces and garages	No	No	Yes	Yes	No	Yes	Yes		No	No	Yes	No	No	No	No	Yes
2. ROOM CONDITIONS																
Single room minimum surface area	No	12m²	12m²	15m²	No	14m²	10m²		11,5m²	No	14m²	No	14m²	10m²	8m2	10m²
Double room minimum surface area	No	17m²	15,6m²	15m²	No	18m²	14m²		13,5m²	No	14m²	No	17m²	16m²	14m²	15m²
Safe in the room	Yes	No	No	No	Yes	No	No		No	Yes	No	Yes	No	No	Yes	No
Working modem connection (or equivalent access to the internet available for guests)	Yes	No	No	No	Yes	Yes	Yes		No	Yes	No	Yes	No	No	Yes	Yes
Radio and colour television set with satellite or cable TV	Yes	Yes	Yes	Yes	Yes	Yes	N/A		N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Telephone	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	No	Yes	Yes
Changing of bed linen once per week	Yes	No	No	No	Yes	No	No		No	Yes	No	Yes	No	No	No	No
Changing of bed linen twice per week	No	No	Yes	Yes	No	No	Yes		No	No	Yes	No	No	No	Yes	Yes
Daily room cleaning	Yes	Yes	Yes	Yes	Yes	0	Yes		No	Yes	Yes	Yes	No	No	Yes	Yes
Baby bed available	No	Yes	No	Yes	No	No	Yes		Yes	No	No	No	No	No	No	No
Air conditioning available	No	No	No	Yes	No	0	No		No	No	Yes	No	No	No	No	Yes
Minibar available	No	No	Yes	No	No	No	No		No	No	Yes	No	No	No	No	Yes
Nonsmoking rooms available	N/A	No	Yes	Yes	N/A	0	Yes		No	N/A	Yes	N/A	Yes	No	Yes	Yes
Table/Desk available	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	No	Yes
3. BATHROOM																
Individual bathroom/WC available	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Towels change daily	Yes	No	Yes	Yes	Yes	No	Yes		No	Yes	Yes	Yes	No	Yes	No	No
Hairdryer available	Yes	Yes	No	No	Yes	Yes	No		No	Yes	No	Yes	No	No	Yes	Yes
Shower Gel/Shampoon/Soap available	Yes	Yes	Yes	Yes	Yes	Yes	Yes		Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Waste basket	Yes	Yes	Yes	Yes	Yes	Yes	Yes		No	Yes	Yes	Yes	Yes	N/A	Yes	Yes
4. OTHER																
Special designed rooms for disabled people	N/A	No	Yes	Yes	N/A	Yes	No		No	N/A	Yes	N/A	No	Yes	No	Yes
Parking for disabled people																
Access for disabled people																
Toalets for diasabled people																
General information for guests in rooms, price lists... In slovene and at least two foreign languages																
Single bed -at least 90cmx200 cm																

Lithuania	Luxemburg	Malta	The Netherlands	Norway	Poland	Portugal	Romania	Slovakia	Slovenia	Spain	Sweden	UK
No	Yes	No	No	No	Yes	No	No	No	No	Yes	No	Yes
Yes	No	Yes	Yes	No	No	Yes	Yes	Yes	Yes	No	Yes	No
Yes	0	No	No	No	No	No	No	No	No	No	No	No
Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes	No	Yes	Yes	Yes
0	Yes	N/A	Yes	N/A	No	No	No	No	Yes	No	Yes	No
Yes	Yes	Yes	Yes	Yes	No	Yes	N/A	No	No	Yes	Yes	No
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Yes	No	Yes	No	Yes	Yes	Yes	Yes	No	Yes	Yes	No	No
Yes	N/A	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	0	No	No	No
Yes	N/A	No	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No
Yes	N/A	No	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	No
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
Yes	N/A	0	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A
Yes	Yes	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes	No	No	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes
Yes	No	Yes	No	Yes	Yes	No	No	Yes	No	Yes	No	Yes
Yes	No	No	No	Yes	Yes	No	No	Yes	No	Yes	No	Yes
Yes	No	Yes	Yes	Yes	Yes	No	No	Yes	Yes	Yes	Yes	Yes
Yes	No	Yes	Yes	No	Yes	No	No	No	Yes	Yes	Yes	No
Yes	No	Yes	Yes	No	Yes	No	No	No	Yes	Yes	Yes	No
Yes	No	No	No	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No
0	17m²	14m²	No	14m²	10m²	12m²	13m²	8m²	8m²	8m²	No	5.6m²
0	17m²	16m²	No	16m²	14m²	17m²	15m²	12,6m²	12m²	15m²	No	8.4m²
Yes	No	No	Yes	Yes	No	No	No	No	No	N/A	Yes	No
Yes	No	No	Yes	No	Yes	No	Yes	No	No	N/A	No	No
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes	N/A	No	No	Yes	No	No	No	No	Yes	Yes	Yes	No
Yes	No	Yes	Yes	No	Yes	No	No	No	Yes	Yes	Yes	No
Yes	No	No	No	No	No	Yes	Yes	No	No	Yes	No	No
Yes	N/A	Yes	Yes	Yes	Yes	No	Yes	Yes	No	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	No	No	No	No	No	Yes	Yes	Yes	Yes
Yes	No	No	Yes	No	No	No	No	No	Yes	Yes	Yes	No
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Yes	N/A	No	N/A	No	Yes	No	Yes	0	No	Yes	N/A	No
									Yes			
									Yes			
									Yes			
									Yes			
									Yes			